



QUALITY POLITICS

Date: 26/07/2023
Code: Associated to MC
Review: 01

QUALITY POLITICS

TRANSCEREALES CRUZ, S.L., a prominent organisation in the Iberian Peninsula and France, operating within the selection, preservation, marketing, and distribution of cereals, as well as the marketing and distribution of fertilisers, seeds, and other raw materials for animal nutrition, views its Quality Management System to organise its business life. This is grounded in its commitment to customer orientation and the quality of its goods and services. The approach is built on the **continuous improvement** of management effectiveness, service provision, and satisfaction of our stakeholders.

Therefore, the Management declares that the Management System is based on objectives and is itself a strategic and prioritised goal for the company, grounded in:

- Quality is a key aspect in our commitment to maintaining a competitive position in the market. This is achieved by planning, executing, reviewing, and improving the Management System to prevent potential errors. Our focus is on customisation and direct engagement to **ensure the satisfaction of all stakeholders**.
- All our staff is highly qualified in the sector, and each action is supervised by the management to ensure its proper execution.
- The entire organisation is committed to fulfilling customer needs and requirements, while also ensuring **compliance with legal and regulatory standards** associated with our services.
- The success of our organization relies on the **participation and collaboration of all**, making **motivation, training, and communication** within the company indispensable.
- The **assessment of risks** associated with our activities is a central task of our Quality Management System. It is the organization's objective to conduct a thorough evaluation of these risks, formulating action plans to address them. All these efforts contribute to our commitment and support for strategic direction.
- We will provide all stakeholders with the information that corresponds to them. We will also promote **awareness** among our employees, fostering **communication** both with our staff and subcontractors, so that they become active participants in our quality policy and our commitments.
- Quality drives us to pay maximum attention to **technological advancements**, staying up to date with new equipment and service delivery.
- The aim of this policy is to consolidate this reality by **continuously enhancing the outcome** of our work, service, and attention to the requirements of our stakeholders.

The Quality Policy is communicated to all individuals working for or on behalf of the organization and is made available to the public and our stakeholder groups.

Signed in La Fuente de San Esteban, Spain, on the July 26, 2023.

La dirección